

Sedex Members Ethical Trade Audit Report





Audit Details										
Sedex Company Reference: (only available on System)	nce: vailable on Sedex			Sedex Site R (only availabl System)		ZS: 403147128				
Business name (Company name	e):	FUJIAN DI	EHUA JINHUA PC	DRCE	LAIN CO., LTD					
Site name:			EHUA JINHUA PC 比县锦华陶瓷有限·		LAIN CO., LTD					
Site address: (Please include full address) (Operate address: Pengxiang Industrial Park, Longxun Town), Huancheng RD, Baomei Village, Longxu Town, Dehua, Fujian Province 福建省德化县龙浔镇宝美村环 路(经营场所: 福建省德化县龙 镇鹏祥工业区)		eng xun 环城	n 成		China					
Site contact and job title: Ms. Yan Xuezhen/Manage				er	er					
Site phone:		13599790	861		Site e-mail:		1617803	3174@qq.com		
SMETA Audit Pillars:		∑ Labou	Safe		Health & Description Learning Enviror Health & Description Learning Enviror Health & Description Learning Enviror 4-pillar 4-pillar 4		_	Business Ethics		
Date of Audit:		January 1	0, 2022							
Audit Company Name & Logo: DNV SCPA China				Report Owner (payer): FUJIAN DEHUA JINHUA PORCELAIN CO., LTD						
			Audit Co	nduc	ted By					
Affiliate Audit Company			Purchaser]	Retailer				
Brand owner			NGO		Trade U		nion			
Multi– stakeholder			C	Combined Audit (select all that apply)						



If you have any concerns or queries about this SMETA report or the associated SMETA audit, please contact grievance@sedex.com.

To confirm the validity of this report, please visit https://www.sedex.com/audit-verifier/



Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
 - Universal rights covering UNGP
 - Management systems and code implementation,
 - Responsible Recruitment
 - · Entitlement to Work & Immigration,
 - Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size): Nil

Auditor Team (s) (please list all including all interviewers):

Lead auditor: Leo Xie APSCA number: CSCA 21700756

Lead auditor APSCA status: CSCA

Team auditor: Nil APSCA number: Nil

Interviewers: Leo Xie APSCA number: CSCA 21700756

Report writer: Leo Xie Report reviewer: Jie Liao

Date of declaration: January 10, 2021

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.



Summary of Findings

Issue (please click on the issue title to go direct to the appropriate audit results by clause) Note to auditor, please ensure that when issuing		Area of Non-Conformity (Only check box when there is a non- conformity, and only in the box/es where the non-conformity can be found)				Record the number of issues by line*:			Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)
	e audit report, hyperlinks are retained.	ETI Base Code	Local Law	Additional Elements	Customer Code	NC	Obs	GE	
0A	Universal Rights covering UNGP						0	0	Nil
ОВ	Management systems and code implementation					1	1	0	Summary of Non-Compliance finding: 1. Some interviewed workers were not aware of the code. OB: 1. The SAQ had not been completed by the factory.
1.	Freely chosen Employment					0	0	0	Nil
2	Freedom of Association					0	0	0	Nil
3	Safety and Hygienic Conditions					2	0	0	Summary of Non-Compliance finding: 1. There was no secondary container provided for some chemicals used on site 2. There were no pulley guards installed for some production machines used on site
4	Child Labour					0	0	0	Nil
5	Living Wages and Benefits	\boxtimes	\boxtimes			1	0	0	Summary of Non-Compliance finding: 1. Not all employees participated in social insurance scheme



6	Working Hours			1	0	0	Summary of Non-Compliance finding: 1. Overtime hours exceed legal monthly limit.
7	<u>Discrimination</u>			0	0	0	Nil
8	Regular Employment			0	0	0	Nil
8A	Sub-Contracting and Homeworking			0	0	0	Nil
9	Harsh or Inhumane Treatment			0	0	0	Nil
10A	Entitlement to Work			0	0	0	Nil
10B2	Environment 2-Pillar			0	0	0	Nil
10B4	Environment 4–Pillar			NA	NA	NA	NA
10C	Business Ethics			NA	NA	NA	NA

General observations and summary of the site:

- 1. The products manufactured at this site were Ceramic handicrafts.
- 2. The factory was established in the year of 1994.
- 3. There were total of 49 employees in the factory during the audit with 45 locals and 4 migrant workers.
- 4. The 2-pillar audit was performed over 1 day by 1 auditor. Workers interviewed included both male and female. All workers were favourable towards the company. They enjoyed the work and stated it was a friendly environment. Wage was paid accurately and on time; No issues with the pay slips were noted. Also, they stated that they were free to express any concerns to management.
- 5. The factory had established a management system to manage the social accountability issues in the factory.
- 6. Based on management and workers interview and document review, the factory had established the effective policies & programs.
- 7. The fire protection facilities included fire extinguishers, fire hydrant, fire alarm etc. were inspected monthly.
- 8. Potable water was provided for workers in the workshop by free.
- 9. Workers were paid by hourly wages; they get paid at the end of each month by cash.



*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.



Site Details

Site Details							
A: Company Name:	FUJIAN DEHUA JINH	UA PORCELAII	N CO., L1	[D			
B: Site name:	FUJIAN DEHUA JINH	UA PORCELAII	N CO., L1	[D			
C: GPS location: (If available)	GPS Address: Pengx Industrial Park, Dehu China	_		e: 25°29'14'' de: 118°12'18''			
D: Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Business No: 91350526611924798M Valid from 17 Sept. 1994 until 16 Sept. 2043						
E: Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	Ceramic handicrafts						
F: Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	FUJIAN DEHUA JINHUA PORCELAIN CO., LTD was in Pengxiang Industrial Park, Dehua, Fujian, China. There were 49 employees and started their operation at existing location since Jun, 2007. The factory included one 4 -storeys production building and one 2 -storeys office building. There was no dormitory area or canteen area provided by the factory. The 1st floor of one 4 -storeys production building was rent to Fujian Dehua Rongxing Handicraft Co., Ltd. The total land area occupied was approx. 12140 sq. meters.						
	Production Building no 1	Description	1	Remark, if any			
	Floor 1	Other facto	ory	Rent to Fujian Dehua Rongxing Handicraft Co., Ltd			
	Floor 2	Casting, Trimming, Painting, G Firing, Dec	Glazing, N/A				
	Floor 3	Roller press Packing, Fi product warehouse	sing, nish	N/A			
	Floor 4	Casting, Warehouse		N/A			
	Is this a shared building?	Yes	-	N/A			
	Office	Description		Remark, if any			



	Building no 2						
	Floor 1	Lobby	N/A				
	Floor 2	Office area	N/A				
	Is this a shared	Office dred	IN/A				
	building?	No	N/A				
	F1: Visible structural integrity issues (large cracks) observed? Yes No F2: Please give details: No crack was observed.						
	F3: Does the site ho Yes No	ave a structural eng	gineer evaluation?				
	F4: Please give details: The site had a building safety certificate valid from Ma 2005						
G: Site function:	Agent Agent Factory Process Finished Produce Grower Homeworker Labour Provider Pack House Primary Produce Service Provider Sub-Contractor	er					
H: Month(s) of peak season: (if applicable)	Not obvious peak						
I: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	The main production Material - Milling - North Firing- Packing.	on processes included Moulding - Casting on the is: Casting mach	was Ceramic handicrafts ding: - Glazing- Decaling - nines, Moulding machines,				
J: What form of worker representation / union is there on site?	Union (name) Worker Commit Other (specify) None	tee					
K: Is there any night production work at the site?	∑ Yes □ No						
L: Are there any on site provided worker accommodation buildings e.g. dormitories	Yes No L1: If yes, approx. %	of workers in on si	te accommodation				



M: Are there any off site provided worker accommodation buildings	Yes No M1: If yes, approx. % of workers
N: Were all site-provided accommodation buildings included in this audit	Yes No N1: If no, please give details No dormitory area provided by factory.



Audit Parameters								
A: Time in and time out	A1: Day 1 Tir A2: Day 1 Tir 17:30		-	2 Time in: N/A 2 Time out: N/A	A5: Day 3 Time in: N/A A6: Day 3 Time out: N/A			
B: Number of auditor days used:	1 (1 auditor	× 1 day)						
C: Audit type:	Periodic Full Follov Partial Fa	Full Initial Periodic Full Follow-up Partial Follow-Up Partial Other If other, please define:						
D: Was the audit announced?	Semi – ar	Announced Semi – announced: Window detail: weeks Unannounced						
E: Was the Sedex SAQ available for review?	Yes No If No, why not: The factory had only just started the SAQ and so did not make it available to the auditors.							
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?	Yes No If Yes , please capture detail in appropriate audit by clause							
G: Who signed and agreed CAPR (Name and job title)	Ms. Yan Xue	zhen/Manag	er					
H: Is further information available (If yes, please contact audit company for details)	☐ Yes ☐ No							
I: Previous audit date:	N/A							
J: Previous audit type:	N/A							
K: Were any previous audits reviewed for this audit	☐ Yes ☐ No ☐ N/A							
Audit attendance		Manageme	nt	Worker Representatives				
		Senior manageme	nt	Worker Committ representatives	ee Union representatives			



	ī	T	T		
A: Present at the opening meeting?	⊠ Yes □ No	⊠ Yes □ No	☐ Yes ⊠ No		
B: Present at the audit?	⊠ Yes □ No	⊠ Yes □ No	☐ Yes ⊠ No		
C: Present at the closing meeting?	⊠ Yes □ No	⊠ Yes □ No	☐ Yes ⊠ No		
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	N/A				
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	There was no worker union formed in the factory				



Worker Analysis

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

Worker Analysis								
		Local		l	Migrant*		Total	
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers	
Worker numbers – Male	14	0	0	2	0	0	0	16
Worker numbers – female	25	0	0	2	0	0	0	27
Total	39	0	0	4	0	0	0	43
Number of Workers interviewed – male	3	0	0	1	0	0	0	4
Number of Workers interviewed – female	5	0	0	1	0	0	0	6
Total – interviewed sample size	8	0	0	2	0	0	0	10



A: Nationality of Management	Chinese	
B: Please list the nationalities of all workers, with the three most common nationalities listed first. Please add more nationalities as applicable to site. Add more rows if required.	Nationalities: B1: Nationality 1: Chinese B2: Nationality 2: B3: Nationality 3:	Was the list completed during peak season? Yes No NA If no, please describe how this may vary during peak periods: NA, no peak periods.
C: Please provide more information for the three most common nationalities.	C: approx % total workforce: Nationality 1100% C1: approx % total workforce: Nationality 2 C2: approx % total workforce: Nationality 3	
D: Worker remuneration (management information)	D:% workers on piece rate D1:100% hourly paid workers D2:% salaried workers Payment cycle: D3:% daily paid D4:% weekly paid D5:100% monthly paid D6:% other D7: If other, please give details	



Worker Interview Summary					
A: Were workers aware of the audit?	⊠ Yes □ No				
B: Were workers aware of the code?	☐ Yes ☑ No				
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	1 group x 4 employees				
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	D1: Male: 2	D2: Female: 4			
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors. Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	∑ Yes ☐ No If no, please give details				
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	∑ Yes □ No				
G: In general, what was the attitude of the workers towards their workplace?	☐ Favourable☐ Non-favourable☐ Indifferent				
H: What was the most common worker complaint?	All workers interviewed had a positive attitude to management and site, the only complain was that matters raised at the worker's committee meeting had not been acted on				
I: What did the workers like the most about working at this site?	All workers said that they were satisfied with working condition and the wages.				
J: Any additional comment(s) regarding interviews:	All workers enjoyed working at this factory, they felt they had sufficient work and had a good relationship with management in general.				
K: Attitude of workers to hours worked:	Workers expressed that they sometimes wanted to work extra, to earn more money, they could turn down overtime if they wanted.				
L. Is there any worker survey information available?					



☐ Yes ☐ No L1: If yes, please give details:	
M: Attitude of workers:	

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

10 workers were selected for interview including 4 male and 6 female employees.

The workers were assured of confidentiality and they spoke freely of their views of the factory. All workers said they were satisfied with their employment at the factory.

All workers said they were satisfied with their employment at the factory and that they were satisfied with the current wages. They felt free to leave this employer and understood the notice period required. They had good relationships with their supervisors and managers who treated them with respect.

N: Attitude of worker's committee/union reps:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

Interviewed with the worker representative, who said factory management were very care about workers and pay more attention to deal with workers' suggestion or complain. The worker representative showed that the management was kind, and the workplace was comfortable. No negative information was identified.

O: Attitude of managers:

(Include attitude to audit, and audit process. Both positive and negative information should be included)

The factory management were cooperative during the audit process. They agreed that the auditor accesses to all facilities and provide requested documents and records they have in a timely manner. The factory agreed that the auditors took photos and copy relevant documents in the factory.



Audit Results by Clause

0A: Universal Rights covering UNGP

(Click here to return to summary of findings)

0.A. Guidance for Observations

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.

0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The factory had a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.
- Ms. Yan Xuezhen / Manager was a designated person responsible for implementing standards concerning Human rights.
- Based on management interview and document review, the factory established procedures on social accountability.
- The factory had identified their stakeholders and salient issues in its supply chain.
- The factory had measured their direct, indirect, and potential impacts on stakeholders about human rights.
- When adverse impact on human rights within any of their stakeholders was identified, the factory would address these issues and enable effective remediation from stakeholders.
- The factory also communicated the company's human rights policies to stakeholders. The factory has
 designated person to receive complaints and suggestions from stakeholders through direct telephone,
 exclusive email or letter.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Employee handbook, Supplier communication and evaluation record, Procedures on social accountability.

A: Policy statement that expresses commitment to respect human rights?	Yes No A1: Please give details: The factory established the policy which stated that expresses commitment to respect human rights.		
B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	⊠ Yes □ No		
	Please give details: Name: Ms. Yan Xuezhen Job title: Manager		
C: Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	 ∑ Yes ☐ No C1: Please give details: The factory had a transparent system in place for confidentially reporting and dealing with human rights impacts without fear of reprisals towards the reporter. 		
D: Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rightscompatible, a source of continuous learning and based on stakeholder engagement)	YesNoD1: If no, please give details		
E: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?	Yes No E1: Please give details:		
The factory had established the related police which was communicated with workers effect and all workers' information was kept and loc HR office.		with workers effectively,	
Fin	Findings		
Finding: Observation Company NC Description of observation:		Objective evidence observed:	
Local law or ETI/Additional elements / customer specific requirement:			
Comments:			
	Good examples observed:		
Description of Good Example (GE):		Objective Evidence Observed: Nil	



Measuring Workplace Impact

Workplace Impact		
A: Annual worker turnover: Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	A1: Last year: _6%	A2: This year 0 %
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first day of the 90 days period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	0%	
C: Annual % absenteeism: Number of days lost through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year	C1: Last year: _3%	C2: This year 0_ %
D: Quarterly (90 days) % absenteeism: Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period) / 2] * Number of available workdays in the month	0%	
E: Are accidents recorded?	Yes No E1: Please describe: Accident records were kept, it indicated there was no accident happened in the last 12 months	
F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total worke rs]	F1: Last year: 2021 Number: 0	F2: This year: 2022 Number: 0
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total workers]	0%	
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	H1: Last year: 0	H2: This year: 0
I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	I1: 6 months0% workers	12: 12 months 0% workers



J: % of workers that work on average	J1: 6 months	J2: 12 months
more than 60 total hours / week in the	0% workers	0% workers
last 6 / 12 months:		

0B: Management system and Code Implementation

(Click here to return to summary of findings)

- 0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.
- 0.B.4 Suppliers are expected to communicate this Code to all employees.
- 0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- Ms. Yan Xuezhen / Manager is responsible for meeting the legal and client's code requirements.
- The factory has a system to ensure that its supply chain should be in compliance with all legally requirement. Suppliers are expected to be operating legally in premises with the correct business licenses and permissions.
- There was an internal audit team who in addition took on the role for internal audit of the social standard of the factory and they reported to Ms. Yan Xuezhen / Manager.
- ETI Base Code and client specific codes have been communicated to suppliers with supplier notice letter.
- The factory provided copies of the property ownership certificate and land certificate of the factory building (Factory management indicated the original certificate was kept by bank as mortgage).
- The factory obtained the business license and legal documents to operate the company.
- •The factory provided training on ETI Code of Conduct and communicated it to all employees. However, during worker interview, it was noted that 2 out of 10 workers interviewed were not aware of the ETI code.
- •The factory conducted management review on December 9, 2021.
- •The factory conducted internal audit on September 20, 2021.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Internal audit documents (whole social compliance systems of the factory) dated September 20, 2021.
- 2. Client's code of conduct at the factory (posted in Chinese beside the production area).
- 3. A manual created by the factory which contained all required documents and all appropriate procedures for meeting the client's code of conduct and the legal requirements.
- 4. Copies of Ownership certificate and land certificate of factory building.
- 5. Management review report.



Management Systems:		
A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	☐ Yes ☐ No A1: Please give details: No such fine or prosecutions were identified.	
B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No B1: Please give details: Policies exist for Forced labour, Health and Safety, Working Hours, No harsh treatment, Environment and Business Ethics. No negative evidence was found.	
C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	The factory had established the related policy and provided the training to all related workers to make sure the policy effectively, that was also confirmed via interview with workers and management staffs.	
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	Yes No D1: Please give details: The factory had provided the training to management and workers on standards for forced labour, child labour, discrimination, harassment & abuse.	
E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No E1: Please give details: The factory had provided the training to management and workers. The related record was provided for review.	
F: Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits). Please detail (Number and date).	Yes No F1: Please give details: There was no internationally recognised system certification obtained	
G: Is there a Human Resources manager/department? If Yes, please detail.	 ☐ Yes☐ NoG1: Please give details: Ms. Lin Xiuyun/HR	
H: Is there a senior person / manager responsible for implementation of the code	 ☐ Yes☐ NoH1: Please give details: Ms. YanXuezhen/Manager	
I: Is there a policy to ensure all worker information is confidential?	Yes No I1: Please give details: Policy was established in employee manual.	
J: Is there an effective procedure to ensure confidential information is kept confidential?	∑ Yes □ No	



	J1: Please give details: Procedure was established to ensure confidential information is kept confidential
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	 ∑ Yes ☐ No K1: Please give details: Risk assessment was conducted to evaluate policy and procedure effectiveness, such as human resource management risk.
L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	Yes No L1Please give details: The factory had established such process to address issues.
M: Does the facility have a policy/code which require labour standards of its own suppliers?	Yes No M1: Please give details: The factory established procedure which required its suppliers meet labour standards.
Land rig	hts
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Yes No N1: Please give details: The factory provided copies of all required land rights Licenses for review.
O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title?	 ∑ Yes ☐ No O1: Please give details: Site have system to conduct legal due diligence to recognize and apply national laws and practices relating to land title.
P: Does the site have a written policy and procedures specific to land rights. If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	Yes No P1: If yes, how does the company obtain FPIC:
Q: Is there evidence that facility / site compensated the owner/lessor for the land prior to the facility being built or expanded.	Yes No Q1: Please give details: Remark: The land in China mainland was belonged to the nation. Anybody, no matter the characters, could only rent the land from governmental deportment for a period. If the factory would like to use the land, it should apply for it from governmental department. The governmental department would make decision on whether to provide the approval.



R. Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts?	Yes No R1: Please give details: There was no plan to a	specific land acquisition.
S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint. Yes No S1: Please give details: were legal according to document review.		
Non-compl	iance:	
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code:	ainst Local Law	Objective evidence observed: (where relevant please add photo numbers)
It was noted that 2 out of 10 interviewed workers of the of the ETI code.	factory were not aware	Document review and worker interview
Additional Elements 0.B.4 Suppliers are expected to communicate this Code to all employees.		
Recommended corrective action: It is recommended that management adopt practices and controls to ensure that all workers are communicated with ETI Code.		
Observo	ution:	
Description of observation: It was noted that the SAQ had not been completed by the factory. Local law or ETI requirement: N/A		Objective evidence observed: Document review and management interview
Comments: The site would finalise the SAQ within the next month.		
Good Examples	observed:	
Description of Good Example (GE): Nil		Objective evidence observed: Nil



1: Freely Chosen Employment

(Click here to return to summary of findings)

ETI

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The employees obtained their job by friend's recommendation or by the factory recruitment.
- The terms and conditions of employment in the handbook stated that the workers are free to leave the workplace outside of their working hours.
- There was a procedure stating that employees must present their ID cards for proof of age, but that only copies must be kept in the personnel files and the original ones were given back to the workers.
- The employee handbook given to all workers on joining, stated that employees within their probation period were free to leave with 3 days written notice and once a worker was permanent (this was out of probation), they could resign from the factory with one month's prior written notice, given to their supervisor or the personnel office. The handbook also stated that they would be given their full wages on their last day of work.
- Labor contracts were signed between factory and workers according to the law.
- No forced, bonded or involuntary prison labor was identified during the audit.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Factory rules
- Employee handbook
- Personnel files
- Resignation records
- Labor contracts
- Management and worker interview

A: Is there any evidence of retention of original documents, e.g. passports/ID's	Yes No A1: If yes, please give details and category of workers affected:
B: Is there any evidence of a loan scheme in operation	Yes No B1: If yes, please give details and category of worker affected:
C: Is there any evidence of retention of wages /deposits	Yes No C1: If yes, please give details and category of worker affected:



D: Are there any restrictions on workers' freedom to terminate employment?	Yes No D1: Please describe finding: No negative evidence was identified.		
E: If any part of the business is UK based or registered there & has a turnover over £36m, is there a published a 'modern day slavery statement?	Yes No Not applicable E1: Please describe finding: NA The factory had no business was UK based or registered in UK.		
F: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day?	Yes No F1: Please describe finding: Based on workers interview and document, all employees were free to leave the site at the end of the work day.		
G: Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	 ∑ Yes ☐ No ☐ Not applicable G1: If yes, please give details and category of workers affected: No forced/ trafficked / bonded labor was identified in its supply chain 		
H: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	Yes No H1: Please describe finding: The factory had established the effective employment policies. No restrictions on movement of the employees in the factory. In addition, employees could be freely resignation after communication with management in advance 30 days notification.		
Non-compliance:			
1. Description of non-compliance: NC against ETI NC against Local Law: NII Local law and/or ETI requirement Recommended corrective action: Objective evidence observed: NiI NII NC against customer Objective evidence observed: NiI			
Observation:			
Description of observation: Nil Local law or ETI requirement: Comments: Objective exposure observed: Nil			
Good Examples observed:			



Description of Good Example (GE):	Objective evidence observed:
Nil	Nil



2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to summary of findings) (Click here to return to Key Information)

ETI

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The Chinese constitution guarantees Freedom of Association; however, the Trade Union Act prevents the establishment of trade unions independent of the sole official trade union the All China Federation of Trade Unions (ACFTU). As a consequence, all trade unions of factories in China are under the management of ACFTU. And most of the trade union representatives are appointed directly by it. Additionally, the trade union activity is limited on the right to organize and bargain collectively in China.
- Based on document review, management interview and worker interview, the factory elected 1 worker representative and conducted internal meeting for benefit, H&S issue etc. regularly. The latest meeting was conducted on November 18, 2021. The meeting records were provided for review.
- Through worker interview, the worker could raise up their opinion through worker representative or their supervisor directly.
- Workers could raise their grievances or complaint to their worker representative or management directly.
- •Suggestion boxes for grievances were known by all of the workers.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- The policy on freedom of association
- Minutes of the works committee meeting
- Interview with workers and management
- Interview with worker committee member
- Worker representative election record

A: What form of worker representation/union is there on site?	☐ Union (name) ☐ Worker Committee ☐ Other (specify) ☐ None
---	--



B: Is it a legal requirement to have a union?	☐ Yes ☐ No		
C: Is it a legal requirement to have a worker's committee?	☐ Yes ☐ No		
D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	Yes No D1: Please give details: Suggestion box was available for workers to communicate with management anonymously		
	D2: Is there evidence of free elections? Yes No N/A		
E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	 ∑ Yes ☐ No E1: Please give details: There was a room available for the worker representatives to meet regularly. 		
F: Name of union and union representative, if applicable:	No union F1: Is there evidence of free election Yes No N/A		
G: If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	1 worker representative was elected by workers freely G1: Is there evidence of free elections and the second seco		
H: Are all workers aware of who their representatives are?			
I: Were worker representatives freely elected?	☐ Yes ☐ No		
J: Do workers know what topics can be raised with their representatives?	⊠ Yes □ No		
K: Were worker representatives/union representatives interviewed?	Yes No If Yes , please state how many: One worker representative was interviewed.		
L: Please describe any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	The meeting was conducted periodically, the latest meeting was conducted on November 18, 2021 for the topic about health and safety issue etc., the meeting lasted for 1 hour.		
M: Are any workers covered by Collective Bargaining Agreement (CBA)?	☐ Yes ⊠ No		



If Yes , what percentage by trade Union/worker representation	M1:% workers% workers covered by worker rep covered by Union CBA CBA		
M3: If Yes , does the Collective Bargaining Agreement (CBA) include rates of pay?	Yes No		
	Non–compliance:		
1. Description of non-compliance: NC against ETI NC against Local Law: NC against customer code: Nil		Objective evidence observed: Nil	
Local law and/or ETI requirement			
Recommended corrective action:			
	Observation:		
Description of observation: Nil			Objective evidence observed:
Local law or ETI requirement:			
Comments:			
Good Examples observed:			
Description of Good Example (GE):			Objective evidence observed:
Nil			Nil



3: Working Conditions are Safe and Hygienic

(Click here to return to summary of findings) (Click here to return to Key Information)

ETI

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.
 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- 1.General Health and Safety management
- Mr. Yan Dongsheng was appointed as EHS representative to be responsible for EHS management in the site.
- Potable water was freely available in all areas.
- Sufficient toilets segregated by gender were available at all times to workers.
- 2. Fire Safety
- •There were at least 2 exits from each work area.
- Fire equipment was adequate and checked once per month.
- Evacuation diagrams were posted at each factory buildings.
- Fire drills were organized and recorded twice per year and the latest one was conducted on September 30, 2021.
- 3. Electrical safety
- •The electrical equipment was maintained in good condition.
- •There was a competent electrician at the site and the qualification certificate was available for review.
- 4. First aid services
- •There were adequate first aid kits in each production area.
- •There were 2 qualified first aiders available in the factory.
- 5. Chemical safety
- During the facility tour, it was noted that there were chemicals such as: liquid glaze, cleanser used by the facility.
- 6. Occupational health
- The workshop had ventilation equipment, lighting, temperature, noise and air condition were appropriate.
- •There were occupational health examinations provided for workers in Painting position annually.



7. Machine safety

- All production machines were under safety conditions.
- The equipment management personnel regularly maintained the equipment and kept the maintenance records.
- One cargo elevator used on site was arranged annual safety inspection and related inspection report was provided for review.
- There was one elevator safety management person with qualification certificate.

8. OH&S training to workers

• The factory provided pre-job occupational health training and regular on-job occupational health training for employees and disseminated occupational health and safety knowledge.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Health and safety manual
- Health and safety committee minutes
- Fire equipment maintenance records in Dec. 2021
- Training records
- Building structure safety certificate valid from March 16, 2005
- Fire drill records on September 30, 2021
- Trained first aider certificates from Jan. 2021 to Jan. 2024
- Qualification certificate for one electrician valid from September 18, 2020 to September 17, 2026
- Annual safety inspection report for the cargo elevator was issued on March 25, 2021
- Qualification certificate for qualified elevator safety management person was valid from February 5, 2021 to February 4, 2025
- PPE issuance records
- Accident records in Dec. 2021
- Interview with factory management and workers
- Onsite observation
- Worker interview and management interview
- Potable water testing certificates on September 11, 2021
- •The fire safety certificate of the buildings was issued on March 9, 2007
- Occupational health examination reports issued on July 31, 2021

A: Does the facility have general and occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers?	Yes No A1: Please give details: The facility has general and occupational Health & Safety policies and procedures that are fit for purpose and communicated to workers.
B: Are the policies included in workers' manuals?	Yes No B1: Please give details: Employee's manual covered the EHS policies.
C: Are there any structural additions without required permits/inspections (e.g. floors added)?	Yes No C1: Please give details: There was no structural additions.
D: Are visitors to the site informed on H&S and provided with personal protective equipment	⊠ Yes □ No



	D1: Please give details: Visitors were p visit the site and informed on H&S issue	
E: Is a medical room or medical facility provided for workers?	☐ Yes ☑ No	
If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of workers.	E1: Please give details: No medical rooprovided for workers.	om or medical facility
F: Is there a doctor or nurse on site or there is easy access to first aider/trained medical aid?	☐ Yes ☐ No F1: Please give details: There were 2 q available in workshop.	ualified first aiders
G: Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by	Yes No	
competent persons e.g. buses and other vehicles?	G1: Please give details: The factory di	a not provide transport.
H: Is secure personal storage space provided for workers in their living space and is fit for purpose?	☐ Yes ☑ No H1: Please give details: No dormitory of factory	area was provided by the
I: Are H&S Risk assessments are conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and are there controls to reduce identified risk?	☐ Yes ☐ No ☐ Please give details: EHS risk assessm regularly with actions implementation reduce identified risks.	
J: Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources?	 ∑ Yes ☐ No J1: Please give details: Based on doc factory had environmental impact as approval record of EIA, Environmenta check approval report. 	sessment report,
K: Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?	☐ Yes ☐ No K1: Please give details: The site had a substances list from its customer and verquirements.	
Non-compliance:		
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: During the facility tour, it was noted that there were some liquid glaze stored		Objective evidence observed: Facility tour and
beside the 1st floor of production area but no secondary containers were provided.		management interview Pls refer to photo NC1
Local law and/or ETI requirement		



Regulation for Safety of Dangerous Chemical article 20, The units producing, storing dangerous chemicals shall, according to the categories and hazardous characteristics of the dangerous chemicals they producing, storing, set up the corresponding safety facilities and equipments for monitoring, aeration, protection against exposure to sun, temperature adjusting, fireproof, fire fighting, flameproof, pressure discharging, prevention of toxicants, neutralization, moistureproof, protection against thunder, protection against static, antisepsis, prevention of leakage, protection dams or segregated operations, etc. In addition, the units shall carry out maintenance and caring regularly according to the national standards, industrial standards or the relevant provisions of the State, thus to guarantee the safety operations of facilities and equipments.

ETI requirement:

ETI 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.

Recommended corrective action:

It is recommended that management adopt practices and controls to ensure chemicals are provided with secondary containers.

2. Description of non-compliance:

NC against ETI
NC against Local Law
□ NC against customer code:

It was noted that 5 out of 5 Roller pressing machines located at the 3rd floor of factory building were not installed with pulley guards during operation.

Local law and/or ETI requirement

Article 6.1.6 of Code of Design of Manufacuring Equipment Safety and Hygiene, the external part or dangerous part of any transmission belts, rotational axis, transmission chain, coupling, belt wheel, gear, flying wheels, chain wheels and electric saw that is within 2 meters height of the plane where the operator is operating such device shall be equipped with safety devices. ETI requirement:

ETI 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.

Recommended corrective action:

It is recommended that management adopt practices and controls to ensure that all machines are installed with protective guards on external dangerous parts. Facility tour and management interview Pls refer to photo NC 2

Observation:		
Description of observation:	Objective evidence observed:	



Local law or ETI requirement: Recommended corrective action:	Nil	
Good Examples observed:		
Description of Good Example (GE): Nil	Objective Evidence Observed: Nil	



4: Child Labour Shall Not Be Used

(Click here to return to summary of findings) (Click here to return to Key Information)

FTI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The factory established a policy on workers recruitment that workers must provide their original ID card for review and the copies of their ID cards were kept in their personnel file. And the policy stated that the factory didn't employ and use any child labor under the age of 16 years old.
- The factory established remediation policy and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child. No child labour was found during the audit.
- Checks of all workers files showed that the youngest worker on site was 33 years old who was born on May 3, 1988 and joined in the factory on February 26, 2010.
- The factory has established the protection procedures for young workers. During this audit, it was noted that there was no young worker hired in the factory.

Remark: In China, minimum age of worker is 16 years old. Workers between 16-18 are regarded as young labour.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Policy on workers recruitment
- Personnel files including the copies of their ID cards
- Roster and labour contracts of sampled workers
- Worker interview and management interview

Any other comments:

Nil

A: Legal age of employment:	16 years old
B: Age of youngest worker found:	The youngest worker on site was 33 years old.
C: Are there children present on the work floor but not working at the time of audit?	☐ Yes ☑ No



D: % of under 18's at this site (of total workers)	0 %	
E: Are workers under 18 subject to hazardous work assignments? (Go to clause 3 – Health and Safety)	Yes No E1: If yes, give details	
	Non–compliance:	
Description of non-compliance: NC against ETI/Additional Elements	☐ NC against Local Law	Objective evidence observed:
□ NC against customer code:Nil		Nil
Local law and/or ETI /Additional Elements	requirement:	
Recommended corrective action:		
	Observation:	
Description of observation: Nil		Objective evidence observed:
Local law or ETI requirement:		INII
Comments:		
Go	ood Examples observed:	
Description of Good Example (GE): Nil		Objective Evidence Observed: Nil



5: Living Wages are Paid

(Click here to return to summary of findings)
(Click here to return to Key information)

ETI

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The Local minimum wage standards: RMB1570/month from 1st Jan. 2020 (i.e. RMB 9.02 per hour). All workers got paid at the end of each month by cash.
- All workers' wages were calculated by hourly rate. The minimum hourly wage paid by the factory was RMB 11.5 per hour according to the wage records.
- All workers are provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- Based on the social insurance payment records in Dec. 2021 provided by the factory, it was noted that 31 out of 49 employees were provided with pension insurance, medical assurance insurance, pregnant insurance and work-related injuries insurance. 3 out of 49 employees were provided with unemployment insurance. All employees were provided with commercial incident insurance.
- Benefits of paid annual leave was given to all workers and child-bearing leave to appropriate workers.
- The employees who violated the factory rules would be warned, gigged or fired, no monetary fine for disciplinary purpose.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Local legal minimum wage documents
- Wages and benefits policy
- Labour contracts for sampled employees
- Leave records and resignation records
- Pay slips of all interviewed workers
- Workers and management interview
- Attendance records from Dec. 2020 to the audit day
- Recent 12 month's social insurance from Jan. to Dec. 2021.

Any other comments: Nil

Non-compliance:



1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: It was noted that the social insurance coverage was insufficient in the factory. According to the social insurance payment receipt of Dec. 2021 provided by factory management, it was noted that 31 out of 49 employees were provided with pension insurance, medical assurance insurance, pregnant insurance and work-related injuries insurance. 3 out of 49 employees were provided with unemployment insurance. All employees were provided with commercial incident insurance.	Objective evidence observed: Document review and Management interview Pls refer to photo NC 3
Local law and/or ETI requirement: Labor Law of the People's Republic of China (2009 Amendment) Article 72, The sources of social insurance funds shall be determined according to the categories of insurance, and an overall pooling of insurance funds from the society shall be introduced step by step. The employing unit and laborers must participate in social insurance and pay social insurance premiums in accordance with the law. Article 73, Laborers shall, in accordance with the law, enjoy social insurance benefits under the following circumstances: 1. Retirement; 2. Illness or injury; 3. Disability caused by work-related injury or occupational disease; 4. Unemployment; 5. Child-bearing. ETI requirement: Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income. Recommended corrective action:	
It is recommended that factory management adopt practices and controls to ensure that employees receive all of their statutory welfare entitlements.	
Observation:	
Description of observation: Nil Local law or ETI requirement:	Objective evidence observed:
Comments:	
	L

Summary Information

Good Examples observed:

Description of Good Example (GE):

Objective Evidence

Observed:

Nil



Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?	
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum: 8 hours per day, 40 hours per week	A1: 8 hours per day, 40 hours per week	A2: □ Yes ⊠ No	
B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal maximum: 3 hours per day and 36 hours per month	B1: Max 3 hours per day, 20 hours overtime per week, 79 hours/month	B2: ☐ Yes ☑ No	
C: Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum: RMB1570/month from 1st Jan. 2020(i.e. RMB 9.02 per hour).	C1: All workers' normal wage above RMB 11.5 per hour	C2: ☐ Yes ☑ No	
D: Overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal minimum: 150% of normal wage for overtime on workdays; 200% of normal wage for overtime on rest days; 300% of normal wage for overtime on statutory holidays	D1: 150% of normal wage for overtime on workdays; 200% of normal wage for overtime on rest days; No overtime work on statutory holidays;	D2: ☐ Yes ☑ No	
Wages analysis:				

Wages analysis: (Click here to return to Key Information)		
A: Were accurate records shown at the first request?	∑ Yes □ No	
A1: If No , why not?	N/A	
B: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	10 samples from Dec. 2020 (Random) 10 samples from Jun. 2021 (Random) 10 samples from Nov. 2021 (Current)	



C: Are there different legal minimum wage grades? If Yes , please specify all.	☐ Yes ☑ No		C1: If Yes , please give details:		
D: If there are different legal minimum grades, are all workers graded and paid correctly?	☐ Yes ☐ No ☑ N/A		D1: If No , please give details:		
E: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	☐ Below legal min ☐ Meet ☑ Above		E1: Lowest actual wages found: Note: full time employees and please state hour / week / month etc. RMB 11.5 per hour		
F: Please indicate the breakdown of workforce per earnings:	F2:% c	of workf	orce e	arning m	nder minimum wage ninimum wage g above minimum wage
G: Bonus Scheme found: Please specify details:	Bonus Scheme found: Note: type of employee (e.g. full time, temp, etc.) and please state which units e.g. /hour /week /month etc. Seniority allowance were provided to all workers every month		ek /month etc.		
H: What deductions are required by law e.g. social insurance? Please state all types:	Social insurance, personal income tax etc.				
I: Have these deductions been made?	Yes I1: Please list all 1. Pe deductions that have been made.		1. Personal income tax 2. Nil		
		deduc	ase list ctions tl not bee	hat	Personal part of Social insurance were paid by the facility on behalf of workers Nil
J: Were appropriate records available to verify hours of work and wages?	⊠ Yes □ No				
K: Were any inconsistencies found? (if yes describe nature)	☐ Yes ⊠ No		K] Isolate	ecord keeping ed incident ated occurrence:
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	Yes No L1: Please give details: Records reflected all time worked.				
M: Is there a defined living wage: This is <u>not normally</u> minimum legal wage. If answered yes, please state amount and source of info:	☐ Yes ☐ No M1: Please specify amount/time: N/A				



Please see SMETA Best Practice Guidance and Measurement Criteria.	
M2: If yes, what was the calculation method used.	☐ISEAL/Anker Benchmarks ☐Asia Floor Wage ☐Figures provided by Unions ☐Living Wage Foundation UK ☐Fair Wear Wage Ladder ☐Fairtrade Foundation Other – please give details: N/A
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	Yes No N1: Please give details: There was an annual review when local wage rates were changed.
O: Are workers paid in a timely manner in line with local law?	
P: Is there evidence that equal rates are being paid for equal work:	Yes No P1: Please give details: Through factory rules review, payroll records review and employee interview, it was confirmed that equal rates were paid for equal work.
Q: How are workers paid:	☐ Cash ☐ Cheque ☐ Bank Transfer ☐ Other Q1: If other, please explain:



6: Working Hours are not Excessive

(Click here to return to summary of findings)
(Click here to return to Key Information)

ETI

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:
 - this is allowed by national law;
 - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
 - appropriate safeguards are taken to protect the workers' health and safety; and
 - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- Through employees' interview, overtime was voluntary.
- The factory provided all workers' attendance records from Dec. 2020 to the audit day for review.
- The working time of workers were recorded by Facial recognition attendance system, there was one shift runs: 8:00-12:00 13:00-17:00 with 2-3 hrs of overtime work.
- According to time records and worker interview, the normal working hour were 8 hours per day and 40 hours per week.
- •The max month overtime hour identified was 79 hours per month and attendance records showed that workers had at least 1 day off per weeks. And the max weekly working hours was 60 hours.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Employee interview
- Management interview



- Attendance records provide by the factory from Dec. 2020 to the audit day.
- Factory policy on working hours
- Computerised time logging system
- Sampled pay slips with recorded hours, all relevant workers interviewed
- Workers' contracts
- 12 months' hours records to identify highest and lowest hours over all workers
- Quality and production records to cross check hours

Non-compliance:	
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code:	Objective evidence observed:
Overtime hours exceeded the legal limits of 36 hours per month. According to the attendance records of 3 sample months, it was noted that: 10 out of 10 sample workers worked 79 overtime hours in Dec. 2020 (random month);	Document review, workers and management interview Refer to photo NC 3
10 out of 10 sample workers worked 75 overtime hours in Jun. 2021 (random month);	
10 out of 10 sample workers worked 77.5 overtime hours in Nov. 2021 (current month).	
Remark: Factory did not obtain Consolidated Working Hour System Approval.	
Local law and/or ETI /Additional Elements requirement: Labor Law of the People's Republic of China (2009 Amendment), Article 41 The employing unit may extend working hours due to the requirements of its production or business after consultation with the trade union and laborers, but the extended working hour for a day shall generally not exceed one hour; if such extension is called for due to special reasons, the extended hours shall not exceed three hours a day under the condition that the health of laborers is guaranteed. However, the total extension in a month shall not exceed thirty-six hours. ETI Base Code 6.1 Working hours must comply with national laws, collective agreements, and the	
provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards.	
Recommended corrective action: It is recommended that management adopt practices and controls to ensure overtime hours of workers in line with legal limited.	

Observation:	
Description of observation: Nil Local law or ETI requirement:	Objective evidence observed:



Comments:						
	Goo	d Example	es observed:			
Description of Good Exam Nil	nple (GE):				Objective Observed Nil	e Evidence d:
	Please inclu	de time e.g	s' analysis . hour/week/month information)			
Systems & Processes						
A. What timekeeping systems are used: time card etc.	Describe: The wo	rking time	of workers were re	ecorded	by Facial	recognition
B: Is sample size same as in wages section?	Yes No B1: If no, please (give detail:	s			
C: Are standard/contracted working hours defined in all contracts/employment agreements?	∑ Yes □ No	workers c	, please give deto do NOT have stand s/employment ag ve details: NA	dard hou	ırs defined	• •
D: Are there any other types of	☐ Yes ☑ No	D1: If YES	, please complete	e as appi	ropriate:	
contracts/employment agreements used?		0 hrs	Part time	☐ Vari	able hrs	Other
		If "Other"	', Please define:	•		
		NA				
E. Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week?	☐ Yes ☑ No	and freq	please detail hou uency ve details:	urs, %, typ	oes of work	ers affected
F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	F2: Please select all applicable: 1 in 7 days	F3: Is this Yes No	allowed by local I	aw?		



	2 in 14 days No If 'No', please explain:		
	Maximum numbe	er of days worked without a day off (in sample):	
	6 days		
Standard/Contracted He	ours worked		
G: Were standard working hours over 48	Yes No	G1: If yes, % of workers & frequency:	
hours per week found?		NA	
H: Any local	Yes	H1: If yes, please give details:	
waivers/local law or permissions which allow averaging/annualised hours for this site?	⊠ No	NA	
Overtime Hours worked			
I: Actual overtime hours worked in sample (State per day/week/month)	Highest OT hours: 3 hours per day, 20 hours per week, 79 hours/month in Dec. 2020 (Random) 3 hours per day, 20 hours per week, 75 hours/month in Jun. 2021 (Random) 3 hours per day, 20 hours per week, 77.5 hours/month in Nov. 2021 (Current)		
J: Combined hours (standard or contracted + overtime hours = total) over 60 found? Please give details:	☐ Yes ☑ No		
K: Approximate percentage of total workers on highest overtime hours:	100%		
L: Is overtime voluntary?	∑ Yes ☐ No ☐ Conflicting Information	L1: Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements: Contracts stated that overtime may be requested but it is voluntary.	
Overtime Premiums			
M: Are the correct legal overtime premiums paid?	Yes No N/A – there is no legal requirement to OT premium	M1: Please give details of normal day overtime premium as a % of standard wages: 150% of normal wage for overtime on workdays; 200% of normal wage for overtime on rest days; 300% of normal wage for overtime on holidays.	



N: Is overtime paid at a premium?	⊠ Yes □ No	N1: If yes, please describe % of workers & frequency: 100% of workers were paid for overtime wages as local law together with normal wages, on a month basis.		
O: If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes	□ No □ Consolidated pay (May be standard wages above minimum legal wage, with no/low overtime premium) □ Collective Bargaining agreements □ Other NA			
where relevant.	O1: Please explain any checked boxes above e.g. detail of consolidated poly / CBA or Other			
	NA			
P: If more than 60 total hours per week and this is legally allowed, are there other considerations? Please complete the boxes where relevant.	Overtime is voluntary Onsite Collective bargaining allows 60+ hours/week Safeguards are in place to protect worker's health and safety Site can demonstrate exceptional circumstances Other reasons (please specify) NA			
where relevant.	P1: Please explain any checked boxes above e.g. detail of consolidated / CBA or other:			
	NA			
Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	Yes No Q1: If yes, please	e give details:		
R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule.	☐ Yes ☑ No			



7: No Discrimination is Practiced

(Click here to return to summary of findings)

ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- According to management and workers interview, the factory did not discriminate workers due to their birth, gender, age, religion, race, marital status, ethical beliefs and political background, etc; female workers and male workers had the same pay and working conditions as male workers; promotion was based on workers' ability and skill; training was based on working requirement.
- There was no evidence of discrimination in employment, promotion, compensation, welfare, dismissal and Retirement.
- There was no evidence of sexual harassment.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- The hiring and termination procedure
- Leave application records and employee handbook
- Labour contract
- Termination records
- Attendance and payroll records
- Training records
- Worker interview and management interview

A: Gender breakdown of Management + Supervisors (Include as one combined group)	A1: Male:30 % A2: Female70 %
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst:	1 Accounting, 1 HR
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	 ☐ Hiring ☐ Compensation ☐ Access to training ☐ Promotion ☐ Termination or retirement ☒ No evidence of discrimination found



	C1: Please give details: No negative evidence of discrimination was identified during audit.		
	•		
Professional Development			
A: What type of training and development are available for workers? New employees' probation training on EHS, HR policies, et Technical training on machine operation, etc.			
B: Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria?	∑ Yes □ No		
	If no, please give details:		
	Non-compliance:		
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: Nil Local law and/or ETI requirement:		Objective evidence observed: Nil	
Recommended corrective action:			
Observation:			
Description of observation: Nil		Objective evidence observed:	
Local law or ETI requirement:		Nil	
Comments:			
Good Examples observed:			
Description of Good Example (GE): Nil		Objective Evidence Observed: Nil	



8: Regular Employment Is Provided

(Click here to return to summary of findings) (Click here to return to Key Information)

ETI

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–contracting, or home–working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed–term contracts of employment.

Additional Elements: Responsible Recruitment

- 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- All employees were recruited by the factory directly.
- No labour agency workers.
- No temporary worker, apprenticeship schemes or home worker was identified by the auditor.
- All interviewed workers had received a signed labour contract.
- Workers' personal files were provided for review.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- The hiring and termination procedure
- Personal files
- Payroll records were provided for review
- Labour contracts

Any other comments: Nil

Non-compliance:



1. Description of non-compliance: NC against ETI NC aga code: Nil	Objective evidence observed: Nil	
Local law and/or ETI requirement:		
Recommended corrective action:		
	Observation:	
Description of observation: Nil		Objective evidence observed:
Local law or ETI requirement:		
Comments:		
	Good Examples observed:	
Description of Good Example (GE): Nil		Objective Evidence Observed: Nil
Responsible Recruitment		
All Workers		
A: Were all workers presented with terms of employment at the lime of recruitment, did they understand them and are they		
same as current conditions? A1: If any are unchecked, please describe fit category(ies) of workers affected:		nding and specific
B: Did workers' pay any fees, taxes, deposits or bonds for the purpose of purpose of recruitment/placement? Yes Xi No B1: If yes, please describe details and specific category(ies) of wo affected:		c category(ies) of workers



	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other – If other, please give details: NA	
country of which they are not a national o		been engaged in a remunerated activity in a as purposely migrated on a temporary basis to in a remunerated activity
A: Type of work undertaken by migrant workers:	Trimming, Moulding	
B: Please give details about recruitment agencies for migrant workers:	B1: Total number of (in country recruitment agencies) used: 0 B2: Total number of (outside of local country) recruitment agencies used: 0	
C: Are migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker and is evidence of the transaction supplied by the facility to the worker?	C2: Observations: NA	C2: Observations:
D: Are Any migrant workers in skilled, technical, or management roles Migrant Workers (this should include all	☐ Yes☐ NoD1: If yes, number andThere were 2 migrant v	l example of roles: workers in Moulding position, it's skilled and

technical roles.

migrant workers including permanent

workers, temporary and/or seasonal

workers)



NON-EMPLOYEE WORKERS

Recruitment Fees:			
A: Are there any fees?	☐ Yes ⊠ No		
B: If yes, check all that apply:	Recr Servi App Recc Plac Skills Cert Mec Pass Worl Birth Polic Any Any Any Any Any Any Other	ruitment / hiring fees ice fees lication costs commendation fees ement fees ninistrative, overhead or processing fees tests ifications lical screenings ports/ID's k / resident permits certificates ce clearance fees transportation and lodging costs after employment offer transport costs between work place and home relocation costs after commencement of employment hire training / orientation fees lical exam fees osit bonds or other deposits other non-monetary assets er where, please give details:	
C: If any checked, give details:	NA		
		Agency Workers (if applicable) who are not directly paid by the site, but paid by the agency, Usually the and the wages of the individual workers are paid by the agency.)	
A: Number of agencies used A1: Names if available: 0 (average):		A1: Names if available: 0	
B: Were agency workers' age / pay / hours included within the scope of this audit?		Yes No	
C: Were sufficient documents for agency workers available for review?		□No	
D: Is there a legal contract / agreement with all agencies? No NA Please give details: There was no agency used by the factory		No	



contractor workers being paid per law:

a.g.a	☐ Yes ☐ No NA E1: Please give details:	
~	Contractors: ally individuals who supply several workers to a site. Usually the contractors workers are paid by the contractor. Common terms include, gang bosses, labor provider,	
A: Any contractors on site?	Yes No A1: If yes, how many contractors are present, please give details:	
B: If Yes , how many workers supplied by contractors?	NA	
C: Do all contractor workers understand their terms of employment?	☐ Yes☐ No C1: Please describe finding: NA, no contractor workers.	
D: If Yes , please give evidence for	NA, no contractor workers.	



8A: Sub-Contracting and Homeworking

(Click here to return to summary of findings)
(Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.

8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- According to management interview and workers interview, there were no any home-working activities in the factory and such information was further confirmed by factory tour.
- Based on onsite observation and management interview, no process was subcontracted to other factory.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Site tour
- Materials in/out records
- Interview with management and workers
- Social accountability manual

Non–compliance:	
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: Nil	Objective evidence observed: Nil
Local law and/or ETI /Additional Elements requirement:	
Recommended corrective action: Nil	



Observation:				
Description of observation: Nil Local law or ETI/Additional elements requirement: Comments:		C	Objective evidence observed: ∖ii	
Comments.				
	Good Examples ob	served:		
Description of Good Example (GE): Nil			(Objective Evidence Observed: Nil
Summary of sub-contracting - if applicable Not Applicable please x				
A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work or undeclared sub-contracting	Yes No A1: Please describe:Na	4		
B: If sub–contractors are used, is there evidence this has been agreed with the main client?	Yes No B1: If Yes , summarise d	etails:NA		
C: Number of sub- contractors/agents used:	NA			
D: Is there a site policy on sub- contracting?	☐ Yes☐ No☐ D1: If Yes , summarise details: NA			
E: What checks are in place to ensure no child labour is being used and work is safe?				
Summary of homeworking – if applicable Not Applicable please x				
A: If homeworking is being used, is there evidence this has been agreed with the main client? A: If homeworking is being used, is there evidence this has been A1: If Yes , summarise details:NA				
B: Number of homeworkers	B1: Male: B2: Female: Total:			Total:
C: Are homeworkers employed direct or through agents?	☐ Directly☐ Through Agents		C1: If throwagents:	ugh agents, number of



	NA	
		NA
D: Is there a site policy on homeworking?	☐ Yes ☐ No NA	
E: How does the site ensure worker hours and pay meet local laws for homeworkers?	NA	
F: What processes are carried out by homeworkers?	NA	
G: Do any contracts exist for homeworkers?	Yes No G1: Please give details:NA	
H: Are full records of homeworkers available at the site?	☐ Yes ☐ No NA	



9: No Harsh or Inhumane Treatment is Allowed (Click here to return to summary of findings)

ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 rd party?	Yes No A1: Please give details: Workers could report to the local authority department such as Local labour bureau If violations occurred.
B: If Yes , are workers aware of these channels and have access? Please give details.	It was confirmed by worker's interview.
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Suggestion box, hotline, worker representative, etc
D: Which of the following groups is there a grievance mechanism in place for?	Workers Communities Suppliers Other D1: Please give details: Workers could raise grievances to worker representatives, supervisors, team leaders, or managers directly. Suppliers could raise grievances to factory management directly.
E: Are there any open disputes?	Yes No E1: If yes, please give details
F: Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism) G: Is there a published and transparent disciplinary procedure?	 Yes No F1: If no, please give details Yes No G1: If no, please explain
H: If yes, are workers aware of these the disciplinary procedure?	 ☐ Yes☐ NoH1: If no, please give details



I: Does the disciplinary procedure allow	Yes
for deductions from wages (fines) for	⊠ No
disciplinary purposes (see wages	
section)?	11: If yes, please give details
,	

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The factory had established a disciplinary procedure for all misbehaviour identified which included oral warning, written warning and finally termination and the site, had developed a training program for all employees on the procedure. Worker interview confirmed that workers were aware of the disciplinary procedure.
- The factory had established a policy on Harsh Treatment. Based on workers' interview, there was no such evidence happened in the past.
- There was an internal process for grievance, which was an anonymous suggestion box, where workers can report any grievances (harassment, bullying, discrimination, etc). Any received complaint would be handled by management, without any reprisal for the worker in question.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- The relevant policy on prevention of harassment and abuse
- Internal grievance procedure documentation
- Training records
- Worker interview and management interview
- Worker grievance/complaint records

Non-compliance:		
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: Nil	Objective evidence observed: Nil	
Local law and/or ETI requirement:		
Recommended corrective action:		
Observation:		
Description of observation: Nil	Objective evidence observed:	
Local law or ETI requirement:		



Comments:	
Good Examples observed:	
Description of Good Example (GE): Nil	Objective Evidence Observed: Nil



10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

Additional Elements

10A.1 Only workers with a legal right to work shall be employed or used by the supplier.

10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- Based on document review, management and workers interview, all workers in the factory were Chinese. All workers had the proper legal rights to work in this region.
- The factory had established recruitment procedures and employment procedures and the factory would review the workers' original documents such as ID cards during the recruitment.
- No agency staff or foreign worker was used by the factory.
- The factory collected related laws on entitlement to work and immigration.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- Hiring procedure
- Personnel files and labour contracts
- Employee handbook
- Employee roster
- Worker interview and management interview

Non-compliance:			
1. Description of non-compliance: NC against ETI/Additional Elements NC against customer code: Nil Local law and/or ETI /Additional Elements Recommended corrective action:	□ NC against Local Law requirement:	Objective evidence observed: Nil	
Observation:			



Description of observation: Nil Local law or ETI/Additional Elements requirement: Comments:	Objective evidence observed: Nil		
Good examples observed:			
Description of Good Example (GE): Nil	Objective Evidence Observed: Nil		



10. Other issue areas 10B2: Environment 2-Pillar

(Click here to return to summary of findings)

To be completed for a 2–Pillar SMETA Audit, and remove the following page which is 10B4 environment 4 pillar

10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current systems:

- The factory learned about the environment impact of their site and took continuously management measures to control the environment impact.
- Based on workers' interview, they were trained on environmental protection.
- The factory had procedure on environment protection and Mr. Yan Dongsheng was responsible for environment issues.
- The factory obtained legally required environmental documents: including the construction project environmental impact assessment report form, the official approval for the environmental impact assessment (EIA), the environmental protection acceptance check approval.
- Factory established procedures that required all environment protection law and standard must be complied, all relevant documents would be retained.
- Factory established procedures that required all suppliers must comply with the requirements of local and international laws and regulations including having necessary permits relevant to environment protection.
- Factory communicated its environment policy to suppliers and ensure all suppliers be aware of and comply with their end clients' environmental requirements.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Worker and management interview
- 2. On-site observation
- 3. Document review
- 4. Waste disposal records
- 5. All legally required environmental documents were provided for review

Non-compl	iance
-----------	-------



1. Description of non-compliance: NC against ETI/Additional Elements NC against Local Law NC against customer code: Nil Local law and/or ETI /Additional Elements requirement: Recommended corrective action:	Objective evidence observed: Nil		
Observation:			
Description of observation: Nil Local law or ETI/Additional Elements requirement:	Objective evidence observed: Nil		
Comments:			
Good examples observed:			
Description of Good Example (GE): Nil	Objective Evidence Observed: Nil		



Other findings

Other Findings Outside the Scope of the Code

Nil

Community Benefits

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

Nil



Appendix 1

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."

Not Applicable please x



Photo Form

Non-compliance



NC1- No secondary container provided for some chemicals used on site



NC2- No pulley guards installed for Roller pressing machines used on site

| 1024 | 除金軌 生产師 2021-11-01 | 07:59 12:01 12:51 17:00 17:28 20:08 | 1024 | 14:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 15:04 | 1

NC3- Overtime hours exceeded the legal limits of 36 hours per month

General site tour



Factory entrance



Factory building



Office



Packing material



Moulding



Trimming









Painting Firing Decaling







Packing Finish product ETI CODE Posted







Exit sign and emergency light Time recorder Suggestion box







Toilet Drinking area

Fire hydrant









Fire alarm

First aid kit

Fire extinguishers







Fire safety checking record

Evacuation plan

Eye washing facility



For more information visit: <u>Sedexglobal.com</u>

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

Click here for Buyer (A) & Buyer/Supplier (A/B) members:

http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3Inq5Iw_3d_3d

Click here for Supplier (B) members:

http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY_2brg_3d_3d

Click here for Auditors:

https://www.surveymonkey.co.uk/r/BRTVCKP